

Are Machines Learning Faster Than Humans?

- Value and Consequences in Adopting Generative AI -

New York Metro Joint Cyber Security Conference 10/19/2023



06 Closing Remarks



Director of Security Solutions dborsay@hchent.com



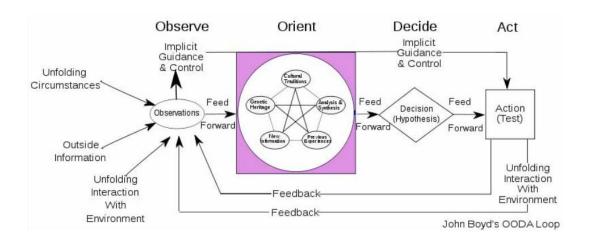
Vice President of Public Sector Consulting rzarnetske@hchent.com

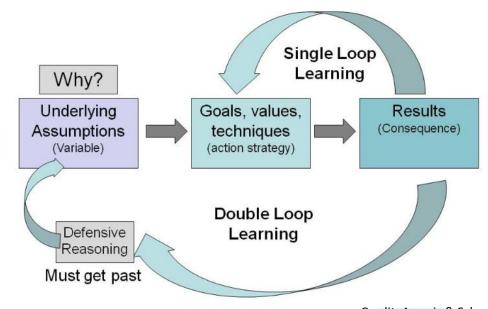
We will...

- Frame generative Al opportunity.
- Explore the legal, business, economic, political, and technical implications coming our way due to Al/ML adoption.

Intelligence Through Learning

- Systems Thinking:
 - Open loop
 - Closed loop
 - Single loop
 - Double loop
- ML-Enabled Systems:
 - Learning Apprentice
 - Ground Truth
 - Advanced Human Decisions

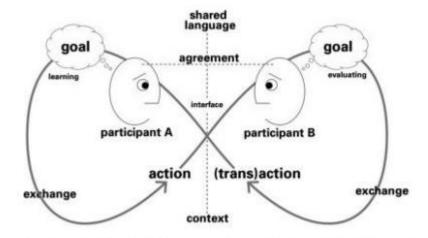




Credit: Argyris & Schon

Dissecting Generative Opportunity

- Conservations w/Learning Apprentice:
 - Context
 - Language
 - Exchange
 - Agreement
 - Action/transaction
- Conservations for:
 - Design transforming process
 - Construction maturing/stabilizing process



Source: After Dubberly design office and Paul Pangaro

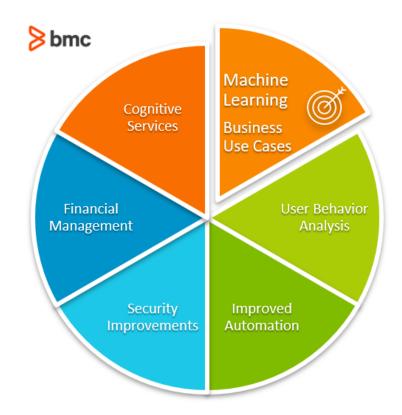
New and Transformed Markets

Pros:

- Proven SML use cases.
- Automation through No-Code Programming
- R&D in Deep Neural Networks (DNNs)
 - Couple with Supervised Learning
- Enables fail fast / fail cheap innovation
- Big data / big generative intellegence
- Increased aoption in voice and image processing

Cons:

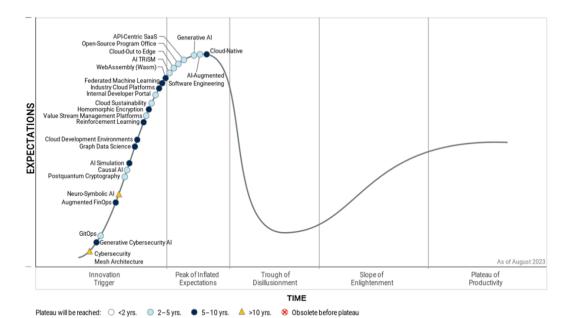
- Resistance to change, radical culture shift
- Minimal independent validation
- Competence narrower / more fragile than human decision-making



High Growth Yet Volatile Markets

Pros:

- Demand for IT products & services
- Business change due to IT
- Higher paid non-SML labor
- Alternative SML assisted labor
- Higher ROI (\$\Pi\$cost,\$\Pi\$productivity)



Gartner

Cons:

- Global competition, Geographic (fly over) impacts
- Significant impact to non-technical workforce
- Risk of price gouging, diminished ROI

Apply/Revise Existing Laws

Pros:

- Protect IP for any Al algorithm/software
- IT rules already established in laws
- Terms of service templates for Al-as-a-Service

Cons:

- Failure/miss-use could cause harm
- May perpetuate biases & discriminiation



Credit: Frontiers

Rise in Inequity

Pros:

- Accuracy equity being measured
- Ensure some value to all

Cons:

- Compounds issues w/modern-day DEI
- Legacy data made by biased humans
- Mathematically impossible to satisfy outliers
- ML not designed to treat decision-subject as an individual
- Value not equal, Egalitarianism is real



Credit: Dallas Morning News

IT Transformation

Pros:

- Increased usability/adoption
- Citizen developer
- Low-code/no-code
- Higher quality/lower cost

Facial Recognition Data Ingestion Computing Deep Learning Automate Tasks Cloud Computing ChatBots

Cons

- Limited skills/knowledge of Al/ML
- Inability to strictly manage change
- Minimal independent proof / trust

Meeting Your Requirements

Bigger issue than any one company, state, or country might solve.

- 1. Develop organizational strategies and tactics to guide adoption.
- 2. Tactically focus on what is Suitable for Machine Learning (SNL).

Transcends traditional market segmentation governance.

- 1. Evaluate using business-centric risk/reward.
- 2. Monitor evolving industry standards.

Defies traditional knowledge.

- 1. Follow the science and adopt only what has been proven.
- 2. Closely monitor Generative Cybersecurity Al.

- 1.Insights Policy Form What can machine learning do? Workforce implications. https://drive.google.com/file/d/1pEyizN-MhuSmqhDdEVIu8hQ1D3sjwXkH/view
- 2. Critical Legal Issues Facing AI and Machine Learning Companies -

https://www.traverselegal.com/blog/legal-issues-

ai/#:~:text=AI%20systems%20can%20perpetuate%20biases,how%20AI%20systems%20make%20d ecisions.

- 3.Leveraging Artificial Intelligence in Business: Implications, Applications and Methods https://www.researchgate.net/profile/Andrea-De-Mauro-
- 2/publication/349110234 Leveraging Artificial Intelligence in Business Implications Applications and Methods/links/602275744585158939907f66/Leveraging-Artificial-Intelligence-in-Business-Implications-Applications-and-Methods.pdf
- 4.The impact of artificial intelligence on growth and employment https://cepr.org/voxeu/columns/impact-artificial-intelligence-growth-and-employment#:~:text=The%20World%20Economic%20Forum%20concluded,information%20security%20and%20digital%20marketing.
- 5.PWC Global Artificial Intelligence Study: Sizing the prize https://www.pwc.com/gx/en/issues/data-and-analytics/publications/artificial-intelligence-study.html
- 6.Fairness in Machine Learning: Lessons from Political Philosophy http://proceedings.mlr.press/v81/binns18a/binns18a.pdf

- 7. The Evolving Role of Artificial Intelligence and Machine Learning in US Politics https://www.csis.org/blogs/strategic-technologies-blog/evolving-role-artificial-intelligence-and-machine-learning-us
- 8. Machine learning: Overview of the recent progresses and implications for the process systems engineering field https://www.sciencedirect.com/science/article/abs/pii/S0098135417303538
- 9. Launchable The Applications and Impact of Machine Learning -

https://www.launchableinc.com/blog/the-application-and-impact-of-machine-learning/

10. TechTarget - Definition - Machine Learning -

https://www.techtarget.com/searchenterpriseai/definition/machine-learning-ML

11. PWC - Al and generative Al in 2023: Four top questions answered -

https://www.pwc.com/us/en/tech-effect/ai-analytics/artificial-intelligence.html

12. Harvard Business Review - When Machine Learning Goes Off the Rails -

https://hbr.org/2021/01/when-machine-learning-goes-off-the-rails

- 13. System Design Thinking: Distinguishing AI from ML https://towardsdatascience.com/system-design-thinking-distinguishing-ai-from-ml-a584aa00e7e2
- 14. Questions for conversation theory or conversation theory in one hour -

https://www.pangaro.com/published/Pangaro%E2%80%93Questions-for-

<u>Conversation Theory In One Hour-Kybernetes 2017.pdf – </u>

15. Good governance essential for enterprises deploying AI -

https://www.technologyreview.com/2023/07/18/1075972/good-governance-essential-for-enterprises-deploying-ai/